

Ocean Springs Tech, Inc. Job Descriptions

Title: **Pool Technician III**
Location: Desert Hot Springs, CA
Company: Ocean Springs Tech, Inc
Job Type: Part Time
Compensation: Per Hour

Position Summary: Incredible Pool Technician III. position within a growing and dynamic commercial and residential pool service company. This position performs basic pool and spa services, such as cleaning the pool and filters, and adjusting pool water chemistry, and coordinates repair. Provides world-class customer service at all times. Potential for full time position, and advancement based on completing certification and job performance.

Essential Functions:

- Weekly scheduled cleaning and maintenance of pools, spas, foundations, pumps, waterfalls, etc. for scheduled routes.
- Includes testing, balancing of water chemistry, brushing and vacuuming pools/spas, cleaning of baskets and pool equipment.
- Maintain a world-class customer relationship; keep customers informed about the status of the pool/spa equipment.
- Maintain accurate daily logs for all testing and maintenance at each customer location.
- Address all issues or concerns related to customer pools, spas, fountains, etc., in a prompt efficient manner.
- Coordinate all repair needs with internal managers that meet the customer needs in a timely manner. Always act with a sense of urgency to meet customer needs.
- Perform preventive maintenance of all aspects of customer pools, spas, etc.
- Responsible for keeping all decks, patios, clean and free of hard water buildup.
- Valid California drivers license and clean driving record a must.
- Professional appearance – dress must meet company guidelines and code at all times.
- Professional code of conduct at all times – with customers, as well as vendors and subcontractors to our customers. You represent the company image in all that you do.
- Maintain a pristine, clean, stocked truck – inside and out – at all times.
- Maintain all equipment – uniforms, radios, back braces, etc. – at all times.
- Troubleshoot – you will, from time to time, need to coordinate actions such as electrical repair, pump repair, etc., with your supervisors, and ensure that proper actions are taken to meet the needs of the customer in a timely manner.
- Perfect attendance throughout year a must.
- Complete other assignments, custodial or maintenance duties, tasks or projects as needed.

Requirements: The most qualified candidate will have the following experience and qualifications:

- High School diploma or equivalent.
- 2+ years minimum experience in pool/spa maintenance and repairs.
- Ability to obtain CPO [Certified Pool Operator] certification within 1 year.
- Ability to work effectively with co-workers as a team member.
- Able to lift/carry supplies or equipment of 50 pounds or more.
- Excellent communication skills.
- Must be able to work independently with minimal supervision.
- Background checks performed on all new hires.
- Ability to demonstrate good judgment when working with customers, as well as contractors to our customers.
- Bilingual